

THE SHORES AT BERKSHIRE LAKES MHOA

Clubhouse Address:

7845 Berkshire Pines Drive

Naples, FL 34104

MAY MANAGEMENT - MHOA ONLY

MHOA Manager: William Behrens, CAM

Email: wbehrens@maymgt.com

Phone: 239-262-1396

MHOA Assistant Manager: Robert Stahl, CAM

Email: rstahl@maymgt.com

Clubhouse Office Hours:

Mondays & Fridays: 9:00 AM – 12:00 PM

Wednesdays: 12:00 PM – 3:00 PM

Other times please contact:

MAY Management Services, Inc.

11100 Bonita Beach Road, Ste. 101

Bonita Springs, FL 34135

Phone: (239) 262-1396

Bonita Beach Office Manager: Susan Palmer

Email: spalmer@maymgt.com

Regional Manager: Kenneth E. Bloom, CAM

Email: kbloom@maymgt.com

YARD MAINTENANCE AND LANDSCAPING – MHOA ONLY

Landscape Workshop (Formerly Daley Lawncare)

Phone: (239) 353-5416

Address: 5650 Melrose Ln, Naples, FL 34114

Account Manager: Vldy Echemendia

Phone: 239-877-3596

Email: vechemendia@landscapeworkshop.com

Regional Manager: Jeffery Daley

Email: jdaley@landscapeworkshop.com

Office Manager: Jenna Sellers
Email: jsellers@landscapeworkshop.com

Scheduling Manager: Kat Daley
Email: kdaley@landscapeworkshop.com

ELECTRIC – BOTH MHOA & PRESERVE

Florida Power & Light (FPL)

Website: www.fpl.com

Phone: 1-888-988-8249

Report an Outage: 1-800-468-8243
<https://www.fpl.com/support/report-concerns.html>

Billing & Account:
<https://www.fpl.com/support/helpful-links.html>

Street Light Issues:
<https://www.fpl.com/my-account/streetlight.html#landingView>

TV & INTERNET – BOTH MHOA & PRESERVE

Hotwire Communications / Fision+

Website: hotwirecommunications.com

Tech Support:
800-355-5668 or 239-217-3262

Property Account Manager: Lindsey Ford
Phone: 239-492-6978

View Your Account:
<https://gethotwired.com/login>

WATER & SEWER – BOTH MHOA & PRESERVE

Collier County Water Division

Pay Water Bill:
<https://www.collier.gov/Resident-Resources/Utility-Billing-Customer-Service/Pay-Water-Bill>

Drinking Water:

<https://www.collier.gov/Resident-Resources/Water-Services/Drinking-Water>

Wastewater:

<https://www.collier.gov/Resident-Resources/Water-Services/Wastewater>

Notice Regarding Water Pipes in Front of Homes:

If water is observed flowing from the pipe leading to a home at The Shores or Preserve:

- Shut off water supply
- Call 239-252-6245
- Repairs are typically completed at no charge to the homeowner
- Report issues via NotifyNow:

<https://colliercountyfl.qscend.com/.../article/184573>

NotifyNow allows residents to report water issues and receive updates directly from the County.

TRASH PICK-UP – BOTH MHOA AND PRESERVE

Collier County Public Works

<https://www.colliercountyfl.gov/government/public-utilities>

Pickup Schedule:

- Trash: Monday & Thursday
- Recycling & Bulk: Monday only

Special pickups may be scheduled through Waste Management:

Phone: 239-252-2380

Online: <https://www.wm.com/us/en/home/residential-waste-recycling-pickup>

Guidelines:

- Containers may be placed curbside 24 hours before pickup
- Containers must be returned to garages 24 hours after pickup
- Service pauses on major holidays (July 4, Thanksgiving, Christmas), with delays shifting to the next scheduled pickup day